

GUEST LECTURE ON

"PREDICTIVE ANALYTICS WITH SALESFORCE"

Organized by Department of MCA in association with ITC Infotech

Date: 10th March 2025

Venue: B 308

Brief Description of the Event

The Department of MCA successfully organized a Guest Lecture on "Predictive Analytics with Salesforce." This session aimed to provide an in-depth understanding of predictive analytics, its applications in business decision-making, and how salesforce utilizes data-driven insights to enhance customer relations, sales forecasting, and operational efficiency. The expert shared practical knowledge on leveraging salesforce tools for data analysis and predictive modelling to drive business success.

Introduction of the Resource Person

The expert speaker is a skilled software development and testing professional with over six years of experience, currently working as a Salesforce Developer at ITC Infotech. Her expertise spans Salesforce development, database engineering, and cloud solutions, with a strong foundation in SQL, SOQL, Triggers, Apex, Service Cloud, Sales Cloud, Data Loader, and ServiceNow.

Previously, she worked as a Database Engineer for two years, gaining in-depth experience in database management and optimization. In her current role, she has collaborated with global clients, including British American Tobacco (BAT), supporting multiple regions such as Brazil, Mexico, Canada, and Romania. Her ability to deliver high-quality solutions across diverse geographical locations demonstrates her adaptability and commitment to excellence.

Content Delivery by the Resource Person

The session was structured to provide a comprehensive overview of predictive analytics in Salesforce. The speaker engaged the audience effectively through interactive discussions, real-world use cases, demonstrations, and Q&A sessions.

Key Topics Covered:

- Introduction to Predictive Analytics
- Role of Data Science in Business Intelligence
- Salesforce Einstein Analytics and AI Integration
- Predictive Modelling for Sales and Customer Insights
- Case Studies on Successful Predictive Analytics Implementations

The expert shared insights into how businesses can leverage Salesforce to analyze historical data, predict future trends, and optimize strategies for improved performance.

Interactive Session with Students

The session concluded with a lively Q&A segment, where students actively participated by asking insightful questions about real-world applications and challenges in predictive analytics. The resource person encouraged discussions, enabling students to gain a practical understanding of the subject matter.

Activities Conducted:

During the Q&A session, the speaker engaged students with thought-provoking questions, inviting them to share their perspectives on predictive analytics and its applications in modern industries.

No of Participants: 40

Winners (if any, for activities conducted): NA

Guest Details: (Name, Designation, Organisation, Location):

Ms. Sai Pranati Software Developer and Tester, ITC Infotech Bangalore, Karnataka.

Photographs from the Event









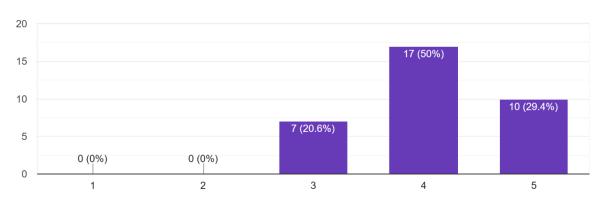
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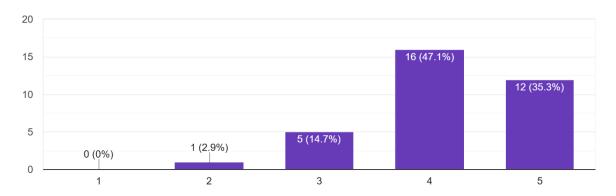
Quality of the training content

34 responses



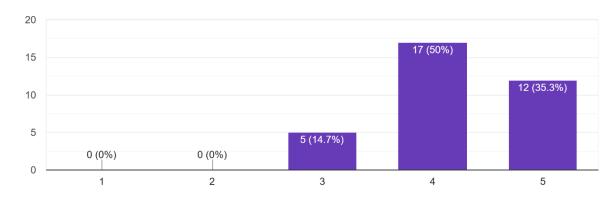
Clarity of the presentation.

34 responses



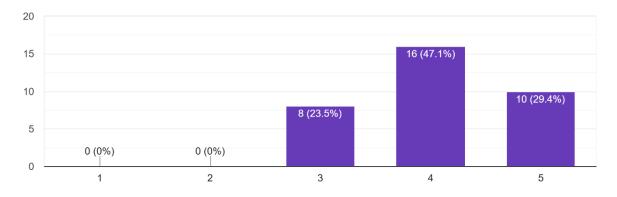
Effectiveness of the examples depicted during the session.

34 responses



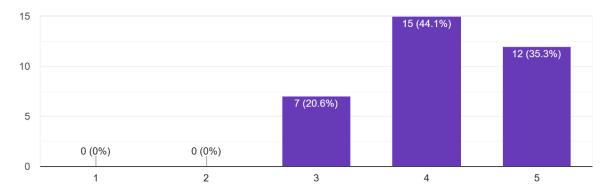
Level of achievements of topics in learning Backend Development.

34 responses



Rate the relevance of the topic to future study and work.

34 responses



ATTENDANCE:



Affiliated to Bangalore University, Recognized by Govt. of Karnataka Recognized under section 2 (f) of the UGC Act, 1956

DEPARTMENT OF MCA ATTENDANCE SHEET OF PARTICIPANTS

GUEST LECTURE - Predictive Analytics with Salesforce

AY: 2024-25

RESOURCE PERSON: M SAI PRANATI

SOFTWARE DEVELOPER AND TESTER ITC INFOTECH,BENGALURU

DATE: 10-03-2025 TIME: 2 PM TO 3 PM

PARTICIPANTS: STUDENTS VENUE: ROOM NO 308

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EVENT COORDINATORE

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CO-ORDINATOR

Prof. Diksha Dhiman

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