

# REPORT OF EXPERT TALK ON "AN INSIGHT INTO SERVICENOW PLATFORM AND CORPORATE WORLD"

### ORGANIZED BY: DEPARTMENT OF MCA

Date: 29th February 2024

**Timing:** 09:00 AM

Organised by: MCA Department

Faculty Programme Co-ordinator: Prof. N. S. Sukanya, Sr. Assistant Professor, Department of

MCA, New Horizon College of Engineering, Bengaluru.

Convenor: Dr. V. Asha, Professor & Head, Department of MCA, New Horizon College of

Engineering, Bengaluru.

**Participants:** III Sem MCA Students

No. of participants: 46

**Details of the Resource Persons:** 

CHANDANA K

Associate Software Engineer, Bengaluru.

## **Profile of the Expert:**

Chandana K is an alumnus of the Department of MCA, Batch 2021-23. She is working as Associate Software Engineer in Computacenter in a cloud-based platform with 1 year of experience. Her skills are HTML, CSS, JAVASCRIPT, SQL.



# Objective:

The objective of the session was to give an overview of the features and functioning in "ServiceNow", which is a cloud-based platform.

#### **Content:**

- What is ServiceNow?
- What Makes ServiceNow Unique?
- ServiceNow Developer Tools
- What does ServiceNow Offer?
- How do I grow in the Organization?

## **Summary of Content:**

The session started with a brief introduction about ServiceNow. The demo of a ServiceNow tool was given to the students which provided better understanding on how the platform works and various portals related to ServiceNow. It was an interactive session and students came up with different queries related to this cloud-based platform, few students were interested to know more about the platform.

The session ended with few discussions about the benefits and how it is used to facilitate the business operations. Students were benefited immensely by this session and had a great learning experience.

# Snapshot of the session:





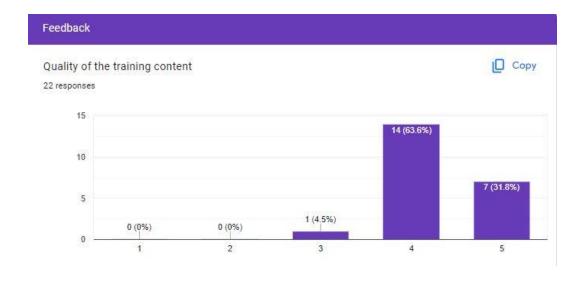
#### Outcome:

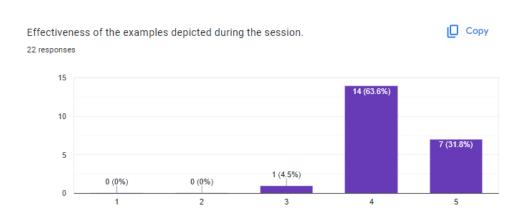
Students had an opportunity to learn about a new tool which is both a ticketing and development tool. Also they learnt some additional and interesting facts about the qualities and skills to be developed in order to grow in the corporate world.

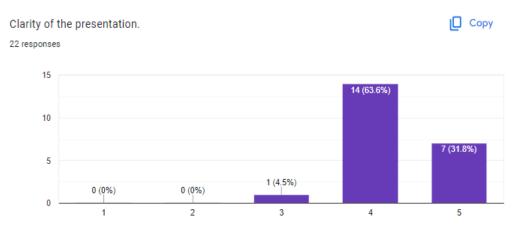
## **CERTIFICATE - SAMPLE**



# **FEEDBACK**







# **ATTENDANCE**

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Prof. N. S. Sukanya Coordinator Dr. V. Asha Convenor